Mid-Atlantic Collectors Association

Serving the Public, Private and Non-Profit Sectors

The Mid-Atlantic Collectors Association promotes lawful consumer debt collection for creditors and government. We serve members by providing education and training; promoting ethical professional conduct; and acting as a voice in business, legal, regulatory and legislative matters. Our members provide services to the following industries:

- » Financial Services
- » Healthcare / Medical
- » Professional Services

- » Banks / Credit Unions
- » Telecommunications » Colleges/Universities
- » Retail
 - » Non-Profit Organizations

- » Government
- » Utilities
- » Small Business

West

Virginia

Vital to America and West Virginia's Economies

Economic Impact of Third-Party Debt Collection

	UNITED STATES		WEST VIRGINIA	
	2016	2013	2016	2013
Returning Assets				
» Gross Revenue	\$78.5 B	\$55.2 B	\$419 M	\$285 M
» Net Debt Returned	\$67.6 B	\$44.9 B	\$366 M	\$231 M
Providing Jobs				
» Direct Jobs	129,262	136,127	806	919
» Total Jobs	218,324	231,270	1,313	1,492
Making Payroll				
» Direct Payroll	\$6.6 B	\$6.4 B	\$13 M	\$19 M
» Total Payroll	\$12.6 B	\$12.4 B	\$29 M	\$40 M
Paying Taxes				
» Direct State/Local	\$677 M	\$687 M	\$1.6 M	\$2.2 M
» Total State/Local	\$1.3 B	\$1.3 B	\$3.2 M	\$4.6 M
» Direct Federal	\$852 M	\$724 M	\$2.4 M	\$2.5 M
» Total Federal	\$1.6 B	\$1.3 B	\$4.3 M	\$4.7 M

Source: Ernst & Young, 2017, 2014 The Impact of Third-Party Debt Collection on the U.S. Economies



www.acainternational.org/ernst-young

» Hospitals