Mid-Atlantic Collectors Association

Serving the Public, Private and Non-Profit Sectors

The Mid-Atlantic Collectors Association promotes lawful consumer debt collection for creditors and government. We serve members by providing education and training; promoting ethical professional conduct; and acting as a voice in business, legal, regulatory and legislative matters. Our members provide services to the following industries:



- » Financial Services
- » Banks / Credit Unions
- » Colleges/Universities
- » Government
- » Healthcare / Medical
- » Hospitals
- » Telecommunications
- » Utilities

- » Professional Services
- » Retail
- » Non-Profit Organizations
- » Small Business

Vital to America and Maryland's Economies

Economic Impact of Third-Party Debt Collection

	UNITED STATES	
	2016	2013
Returning Assets		
» Gross Revenue	\$78.5 B	\$55.2 B
» Net Debt Returned	\$67.6 B	\$44.9 B
Providing Jobs		
» Direct Jobs	129,262	136,127
» Total Jobs	218,324	231,270
Making Payroll		
» Direct Payroll	\$6.6 B	\$6.4 B
» Total Payroll	\$12.6 B	\$12.4 B
Paying Taxes		
» Direct State/Local	\$677 M	\$687 M
» Total State/Local	\$1.3 B	\$1.3 B
» Direct Federal	\$852 M	\$724 M
» Total Federal	\$1.6 B	\$1.3 B

MARYLAND		
2016	2013	
\$719 M	\$617 M	
\$628 M	\$501 M	
1,077	1,401	
2,095	2,653	
\$66 M	\$82 M	
\$154 M	\$178 M	
\$7.2 M	\$8.3 M	
\$16.7 M	\$17.6 M	
\$8.3 M	\$8.9 M	
\$19.1 M	\$18.5 M	

Source: Ernst & Young, 2017, 2014 The Impact of Third-Party Debt Collection on the U.S. Economies

